



## iSeries™ and AS/400® system restore test

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### **Ensure the availability of your critical data**

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Your business depends on your iSeries or AS/400 system to do everything—from processing customer orders, controlling inventory and shipping merchandise to running payroll. Because of this, you back up your system allowing you to retrieve critical data in the event of a system crash, unexpected outage, loss of the system or even worse, your entire building. But, will you be able to recover your data? How do you know that your tapes will restore properly? Have you ever tested the restoration of your entire system?

If you haven't, IBM can do it for you with our system restore test. The amount of backup data can take up to 1 TB of disk space. Just send us your tapes, and we will do the rest.

Our skilled iSeries professionals will test the recoverability of your tapes, restore them and document any findings during the restore process. Additionally, our experts will provide recommendations to assist you with improving your backup process. For more complete assurance, you can remotely connect into the system and conduct a four-hour test of your applications through IBM's remote customer access feature.

### **Don't let an unexpected outage set you back**

You've purchased an iSeries or AS/400 from IBM to *run* your business. Now you can look to IBM to help you *restore* your business. Our system restore test is an affordable and simple recovery option.

### **Requirements**

- An OS/400 operating system level which is currently supported by IBM
- An IBM tape drive that is supported by IBM on an iSeries or AS/400 must be used for backing up your system

### **DASD and pricing levels per system restore test**

- ≤250GB: \$1500
- 251GB - 500GB: \$2000
- 501GB - 750GB: \$2500
- 751GB - 1TB: \$3000

### **Remote customer access pricing**

- \$1500 to conduct one four-hour test

### **Deliverables**

Upon completion of the test, we will send you the restore job log that was generated during the restore process. It will be included with the shipment of your backup tapes. We will also send you an e-mail of our findings and recommendations for improving your backup and restore process.

### **Test scheduling**

You can request to schedule a system restore test via our Web: [www.ibm.com/services/continuity/recover2.nsf/offerings/iseries+recovery](http://www.ibm.com/services/continuity/recover2.nsf/offerings/iseries+recovery)

### **Results and benefits**

The system restore test will help ensure that your data will be restored and available should you experience an unexpected outage.

The remote customer access feature provides confidence in knowing that you can access critical data and perform the necessary operations to resume your business.

### **For more information**

To learn more about IBM Business Continuity and Recovery Services or other IBM Global Services, contact your local IBM sales representative or Business Partner, or visit:

**[ibm.com/services/continuity](http://ibm.com/services/continuity)**

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02-04  
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