

About iTera, Inc.

A leading developer and integrator of iSeries availability solutions

Headquartered in Salt Lake City, Utah, iTera, Inc. is a leading developer and integrator of iSeries high availability and continuous availability solutions. iTera was formed in 1997, specializing in the development of software solutions to increase and improve the availability of iSeries (AS/400) systems as well as streamline data management processes. Since then, iTera has implemented its solutions at hundreds of businesses around the world, and has spent millions of dollars developing and perfecting its full range of innovative and robust solutions that ensure the availability of data in nearly any situation.

Some of the largest iSeries software vendors (ISVs), including MAPICS, Siemens and McKesson have formed strategic alliances with iTera and have integrated one or more iTera products with their solutions.

Additionally, iTera is an IBM advanced business partner, and as such, all of its products are recognized by IBM and are included as part of IBM's Tools Network solutions.

Some of iTera's customers are world leaders in their own industries and have selected iTera solutions to manage and support their iSeries systems only after a careful review of industry alternatives. A sampling of iTera's customers include:

Hormel Foods	Newsweek
Siemens	FedEx
Borg Warner	PriceSmart
Boyd Gaming	The Venetian Hotel
Suzuki Motors America	US Xpress
ASANTE Health	Banner Health
Shepherd Center	Limited Brands
The Broadmoor Resort	Dreyer's, Inc.
Overhead Door Corporation	CU* Answers
C.R. England Trucking	NorCal Beverage
Alamance Regional Medical Ctr.	Sutter Health

iTera Products

Echo² High Availability™ The next generation of iSeries high availability, Echo² is extremely reliable, easy to use, and affordable.

Reorganize While Active™ Reorganize files without user downtime, thus improving system performance without interfering with user productivity.

Purge & Archive™ Quickly and easily create and manage a purge and archive process to improve system performance, yet without causing downtime.

GuardianSave™ Perform daily backups without downtime and easily recover data to a point of failure with this innovative utility.

Test & Train™ Extract small, fully functional data subsets from application data for testing and training purposes.

IT Auditor™ Easily create reports from data in OS/400 journals in order to quickly view how data was changed, when and by whom.

Upgrade While Active™ Upgrade software applications without interrupting user's ability to access these applications.

Convert While Active™ Convert data during application software upgrades without having to restrict user access to the files being converted.

Check Point Recovery™ Automatically monitor and manage sequential processes to eliminate system downtime due to program failures.

Lights Out™ Automate most routine data processing, report writing/distribution, and error resolution tasks.

DataReporter™ A uniquely powerful, flexible, secure, and easy to use report writer. Allows any level of user to generate their own ad-hoc reports.

SplitQ™ Eliminates the need to manually print, sort and distribute reports each day for various departments.

iTera Services iTera offers a wide range of IT management and consulting services, including:

- System availability consulting
- Backup and recovery strategy implementation, testing and consulting
- System integration and data management
- System management and performance tuning
- Data conversion

iTera
No Time for Downtime™